WorkStream TECHNOLOGY

ORACLE | Partner

Sallie Mae

Commercial Sector | PeopleSoft HCM & Finance | Application Management Services

PeopleSoft Application Management Services

A 10-Year PeopleSoft Application Management Engagement

THE CHALLENGE

Sallie Mae is a financial services company that specializes in managing student loans. A long-time user of PeopleSoft for both HR and finance across its 3,000 employees, Sallie Mae struggled to find top-tier talent that could keep its PeopleSoft application running, supported, and upgraded on an ongoing basis. PeopleSoft remained a critical component of its internal operations, particularly for treasury and cash management.

Sallie Mae Headquarters

THE SOLUTION

WorkStream was responsible for all upgrades, patching, maintenance, performance tuning, and auditing needed to keep the application running. Over more than a decade, and continuing today, WorkStream has become an extension of Sallie Mae's IT and business operations, with its support staying invisible to the people who rely on it. That partnership has delivered six PeopleSoft upgrades, while reducing Sallie Mae's annual PeopleSoft support costs by 32 percent.

THE RESULTS

32% reduction in support costs
WorkStream's AMS engagement has reduced Sallie Mae's annual PeopleSoft support costs by 32 percent.

Platform kept current
Six PeopleSoft upgrades have kept Sallie Mae's environment current over the life of the engagement.

Decade-plus partnership, still active
WorkStream's AMS relationship with Sallie Mae has spanned more than 10 years and continues today.

Treasury and cash management protected
PeopleSoft support has kept a critical piece of Sallie Mae's treasury and cash management operations running reliably throughout.

Ready to optimize your PeopleSoft environment? Contact WorkStream today: info@workstreamtechnology.com